

Steelcase Migration SE Pro – Desk

Raise/Lower Reset Procedure

If the desk fails to respond to the up/down controller being activated:

1. Check that the 3-pin power cord 'kettle lead' is plugged in securely to a power outlet and the outlet is switched on.
2. Ensure there is nothing under the desk such as a pedestal or cabinet or chair arms, etc. as the procedure will cause the desk to lower to its lowest possible position.
3. Press and HOLD the Down (minus) button for approximately 10 seconds – then release.



4. Press and HOLD the Down (minus) button again. The desk should respond by lowering to the lowest position. Once it has reached the lowest position you may feel the desk 'jiggle' as the two motors reset to level – this is normal. Release the Down (minus) button.
5. Press and HOLD the Up (plus) button to raise the desk to your preferred height.
6. The desk should now function correctly.